## **ICRC**

# FACTS & FIGURES

### LANUARY RECEMBER 2020



#### **FACILITATING ACCESS TO HEALTH CARE**



- 528,118 patients benefited from the Primary Health Care (PHC) program in 29 clinics.
- 16,624 patients were treated within the Outpatient Therapeutic program (OTP).
- 24,581 consultations took place at the four ICRC supported hospitals emergency rooms.
- 2,944 patients received care at the two stabilization centers in Baidoa and Kismayo.
- 651 PHC beneficiaries were referred to hospitals for emergency or specialized care and their transportation paid.





#### RESPONDING TO OUTBREAK OF ACUTE WATERY DIARRHEA

- 85,706 people attended health promotion sessions, while 11,740 households were visited and provided with AWD prevention information.
- Radio spots on AWD prevention were broadcasted through 11 radio stations.
- **58,372** beneficiaries received SMS AWD prevention messages.
- 85,706 oral rehydration salts (ORS) and 14,803 zinc tablets were given at SRCS clinics, while 26,369 pieces of soap were distributed to beneficiaries.
- 3,798 people received treatment for AWD at SRCS clinics.



**127** handwashing areas were established, while more than **57,471** litres of chlorine have been used for disinfection purposes and **182,939** pieces of soap distributed in **29** PHC clinics.

Covid-19 prevention messages were broadcasted daily by 12 radio stations across the country from April to June 2020.

**415** SRCS volunteers and **394** health staff of PHC clinics were trained on Covid-19 prevention messages; **917** health staff working in Medina, Keysaney, Baidoa and Kismayo hospitals were trained as well.

**82,493** health promotion sessions reached over **752,646** people in Banaadir, Lower Juba, Gedo, Hiraan, Lower Shabelle, Middle Shabelle and Galgadud and other regions; **15,044** sessions were held at hospital level, reaching **108,766** people.

Basic triage area where patients are screened were established in 29 PHC clinics, while SRCS staff and volunteers have been trained to support community surveillance and contact tracing.

Human resources, as well as training on infection control, case management, use of Personal Protective Equipment (PPE) trainings were provided to Baidoa, Kismayo and Keysaney hospitals, along with medical materials, medication and PPE.

#### FACILITATING ACCESS TO CLEAN WATER AND SANITATION SERVICES



- 225,029 people benefited from 8 water supply systems delivering clean water.
- 7 PWDA (Puntland Water Development Agency) technicians were provided with one set of fishing tools alongside technical training and electro-mechanical equipment.
- 26 PWDA borehole operators from 10 different borehole locations were trained on borehole repairs and provided with tool boxes and training.
- 3,216 beneficiaries obtained access to safe drinking water with the cleaning and disinfection of 8 hand dug wells following flooding at the end of 2019 in Beledweyne.
- 3,600 beneficiaries had improved access to safe drinking water through the rehabilitation of spring catchment pipeline supplying water to Qandala town following the Gati tropical storm.
- **681** pupils benefited from hygiene promotion activities in two schools in Mogadishu, with the construction of latrine blocks, hand washing facilities, donation of water filter bottles and a shelter for one school.
- 3 primary health-care facilities in Afgoye, Galinsour and Balcad receiving 207 consultations daily were entirely reconstructed and reorganized.

Maintenance activities to allow Kismayo hospital team to perform basic repairs on critical equipment, e.g. generator, desludging pump, improving the energy system was implemented.



**84,182** SRCS volunteers provided hygiene promotion, Covid-19 prevention messages and the donation of soaps, chlorine tabs to more than **690,732** residents and displaced people living in Ceel Waaq, Bardhere, Dhobey, Afgoye, Marka, Kismayo, Baidoa, Balcad, Jowhar, Mogadishu and Belet Weyn.

Screening and isolation areas for Covid-19 patients in Kysmayo hospital was constructed for **15** beds, and in Keysaney hospital for **10** beds.

#### PROTECTION OF THE CIVILIAN POPULATION



- The ICRC documented cases of allegations of IHL violations and discussed them confidentially and bilaterally with the aim of protecting civilians from the adverse effects of armed conflicts and violence.
- 5 messages promoting unfettered access to healthcare services and security of health care facilities and staff were broadcasted on radio in the Kismayo area from December 2020 to January 2021.
- Key healthcare messages were promoted through paintings on the walls of Keysaney Hospital.
- Cash assistance was provided in 10 cases to help 30 households recover from particular vulnerabilities
  as a result of conflict and violence. Two families benefitted from micro-economic initiatives to help them
  regain their livelihoods.



#### HELPING TO IMPROVE LIVING CONDITIONS AND TREATMENT OF DETAINEES



- The ICRC visited 4 places of detention with 1,339 detainees to assess their living conditions and treatment. 33 detainees were monitored and visited individually.
- 1,300 detainees received hygiene items and hygiene sessions in 3 places of detention throughout 2020.
- 2 detainee hygiene committees were created in 2 places detention.
- **56** detainees saw their living conditions improved through the rehabilitation of latrines, showers inside the cells, as well as improved ventilation and access to open air.
- 1,271 detainees in Mogadishu prison benefited an emergency disinfection campaign following an outbreak of AWD.
- Non-food items (blankets, mattresses and mosquito nets) were donated in 2 places of detention for a total of 700 detainees.
- 600 detainees benefitted from the establishment of a prison vegetable garden and training on the gardening methods, as well as an ad hoc 3-month partial food supplementary response in 1 place of detartion
- 4 ad hoc detention visits took place to 1 place of detention for a health assessment and the donation of
   03 dressing kits, 01 medical kit, 100 body bags, 100 examination gloves and 50 surgical masks; with
   oral and written recommendations also shared by the ICRC.
- Medical items were donated to the custodial corps for the benefit of 2 places of detention hosting a total
  of about 1200 detainees.



**4,558** detainees and prison staff in **24** places of detention received body and laundry soaps, washing powder, handwashing stations, PPE kits as well as various other cleaning material and equipment such as wheel barrowers, shovels brushes, dustbins etc. Information sessions on COVID-19 prevention, along with posters were also provided to these **24** places of detention.

Over 1,600 masks and 300 pair of gloves as well as material for the making 200 improvised face shields were provided to prison authorities.

Covid-19 related donations were made to 2 central prisons of 100 body bags, 100 aprons, 2,000 gloves, 1,000 basic surgical masks, 500 face shield masks, and a basic emergency health kit to cover the needs of 1,000 detainees for 3 months.

8 mobile phones and 8 SIM cards were provided to 6 places of detention to enable inmates to maintain contact with their families. In total, 506 detainees benefited with restoring or maintaining family links during suspension of family visits.

10 written recommendations were shared with the authorities at federal and all member-state levels on preventive measures to the spread of the virus whilst respecting detainees' human dignity.

#### **RESTORING FAMILY LINKS (RFL)**



- Helped re-establish contact between family members with the support of the SRCS through the exchange of 120, 205 Red Cross Messages (RCMs), the facilitation of 94,594 phone calls, tracing services that helped locate 171 individuals and the reading of 4,562 names in the "Missing Persons" radio program on BBC Somali including collection of new Trace the face cases.
- 2,375 phone calls were facilitated, alongside the distribution of BP-5 biscuits and water filter bottles to vulnerable migrants along the Eastern route.
- SRCS RFL teams were equipped with basic hygiene material, including hand soap and disinfection spray for phones and tablets, while 300l water tanks were installed in RFL offices, to ensure the continuity of RFL services along Eastern migration route.
- An RFL assessment was conducted by the SRCS in 18 IDP camps accommodating 8,620 households in Mogadishu.
- 9 VTC calls were facilitated between families living in Somalia and 2 detainees abroad.
- 20 family news messages were transmitted to families
  of detainees by phone, 11 RCMs were exchanged, and
  8 notifications were made for foreign nationals to their
  respective diplomatic representations.





**200** posters with key messages to the prevent spread of virus were distributed in settlements sheltering large number of migrants in Berbera, Bosaso and along Eastern migration route.

Covid-19 guidance and technical recommendations on management of the dead and dignified burials were shared with the authorities and personal protective equipment donated in Mogadishu and Hargeisa (5000 Aprons, 5000 Overalls, 5000 FFP3 mask, 1000 body bags and 400 boxes of sterile gloves).

Hand washing points were installed in 8 IDP camps in Mogadishu and 4 IDP camps in Baidoa where the SRCS is providing free RFL phone call services.

#### PROVIDING EMERGENCY RELIEF AID AND RESTORING LIVELIHOODS



- 159,048 persons received multipurpose cash grants to cover their emergency needs.
- Food rations were distributed to over **53,496** people.
- 36,864 individuals were assisted with food commodity vouchers.
- 29,854 children under 5 years-old and 10,177pregnant and/or lactating were women admitted in the Targeted Supplementary Feeding Program and treated with plumpy sup and CSB plus respectively.
- 59,574 individuals were helped with Essential Household Items (EHI)
- 94,290 individuals were provided with sandbags for protection against floods.
- 16,614 individuals were assisted with Agro Recovery Grants.
- 13,524 individuals were helped with Business Skills Trainings and productive cash grants to start microeconomic businesses.
- 1,500 individuals were helped with training and fishing kits
- 1,440 individuals were helped with training and beekeeping items
- 3,414 individuals were assisted with cash and Cash for Work Tools
- 726 individuals were provided with seed destoners
- 180 Private Veterinary Pharmacy (PVP) and Community Based Animal Health Workers (CAHW) were assisted with veterinary items and CAHW vouchers
- 15 agro cooperatives were provided with 13,725 kg of productive agro inputs and trainings for staple seeds and fodder production.





A total of **495,864** beneficiaries registered for relief and livelihood programs including recipients of cash and of in kind assistance were verified.

#### **ENSURING ACCOUNTABILITY TO THE AFFECTED POPULATION**



#### **Community Contact Centre (373):**

- A total of 6,239 messages were received and processed through the toll-free (373) line from various locations.
- 59% (3,685) of the feedback was related to economic security programs and received from the Lower Juba (617), Hiraan (584), Banadir (500), Sanaag (437), Bay (414), Gedo (381), Lower Shabelle (156), Sool (125) and Middle Shabelle (121) regions.
- 39% (2,449) of the feedback was related to the PHC program and received from the Gedo (572), Lower Juba (491), Banadir (369), Bay (346), Hiraan (225), Bakool (209) and Galgaduud (159) regions.
- 2% (105) of the feedback was related to water and habitat hygiene promotion activities and received from the Gedo (45), Lower Juba (45) and other regions.



5,359 people were given information on COVID-19 prevention measures through the Community Contact Center (373).

Contact tracing was undertaken through ICRC's Community Call Centre. **1,012** contacts linked to **551** suspected cases were traced in Mogadishu, Baidoa, Kismayo, Bardhere, Ceel Wak, Balad, Beletweyne and **13** other locations.

#### SPREADING KNOWLEDGE OF AND PROMOTING HUMANITARIAN PRINCIPLES AND IHL



- Over 6,000 community leaders, women, youth, beneficiaries and SRCS volunteers in Hiran, Bay, Bakool, Sool, Sanaag, Bari, Mudug and Gedo regions were sensitized on the Fundamental Principles and informed of ICRC and SRCS activities and programs.
- 775 members of the armed, security and police forces were instructed on international humanitarian law and principles.

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