

## QUESTIONNAIRE

### A Contacts

|    |  |  |
|----|--|--|
| A1 | Person(s) of contact for processing of the orders from the ICRC                    |  |
| A2 | Responsible person for regulatory affairs (pharmacovigilance / material vigilance) |  |
| A3 | Contact for any matter concerning invoicing (please advise the contact details)    |  |

### B General information

|    |  |  |
|----|--|--|
| B1 | Year of establishment of the company   |  |
| B2 | Number of employees in the company   |  |
| B3 | Turnover of the company over the last fiscal year  |  |
| B4 | Contracts/experience with International Organisations, United Nations bodies, Non-governmental Organisations |  |

### C Payment

|    |   |  |
|----|---|--|
| C1 | Payment terms applicable to ICRC orders (minimum 90 days against invoice date will be preferred)    |  |
| C2 | Is a year-end rebate granted, according to the turnover carried out? (Please advise the conditions) |  |

### D Services and storage capacity

|    |  |  |
|----|--|--|
| D1 | Can a third-party storage service be offered to the ICRC?<br>(Please advise the cost per pallet and per month)                         |  |
| D2 | Can the supplier offer a service of maintaining a contingency stock ready-to-send ?<br>(Please advise the monthly cost if applicable.) |  |

### E Quality and QSE certificates

|    |   |  |
|----|---|--|
| E1 | Does the supplier plan to subcontract some part of the kitting process to an external company?<br><i>If answer is yes, please specify which part of the process are planned to be subcontracted and the full details of the subcontractor</i> |  |
| E6 | Is the supplier (and his potential subcontractor) ISO 9001:2015 certified?<br><i>If answer is yes, the valid certificate(s) must be included in the offer</i>   |  |
| E7 | Is the supplier (and his potential subcontractor) ISO 13485:2016 certified?<br><i>If answer is yes, the valid certificate(s) must be included in the offer</i>  |  |
| E8 | Is the supplier (and his potential subcontractor) ISO 14001:2015 certified?<br><i>If answer is yes, the valid certificate(s) must be included in the offer</i>  |  |
| E9 | Is the supplier (and his potential subcontractor) ISO 45001:2018 certified?<br><i>If answer is yes, the valid certificate(s) must be included in the offer</i>  |  |