



Process: QHSE Management
Category: Global
Document type: Instruction
Language: English
IHT: Internal

Title: AQL- Hygienic Parcel Individual

Document ID: TSLOG-16-86150
Document Status: Approved
Effective date: 13.07.2026
GDP related: No
Version: 9.0

Definitions:

Critical nonconformity : Any discrepancy which might harm a user or makes it impossible to use the product properly is considered to be critical. Lots with Critical discrepancies is subject to lot refusal.

Major nonconformity : Any discrepancy which makes the use of the product less efficient than expected is considered to be major. Lot with Major discrepancies can be accepted.

Minor nonconformity : Any discrepancy which does not have an influence on the performance of the product is considered to be minor. Lot with Minor discrepancies can be accepted.

Nonconformity: Non-fulfilment of a specified characteristic requirement.

Nonconforming item: Item with one or more nonconformities.

Lot: Definite amount of some product, material or service, collected together

Sample: Set of one or more items taken from a lot and intended to provide information on the lot

Non-Conformities and Corrective Action:

Critical: (AQL 0)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 10% penalty of the value of the total PO per each critical non-conformity to be charged to the supplier .

Major: (AQL 2.5)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 0.5% penalty of the value of the total PO per each major non-conformity to be charged to the supplier.

Minor: (AQL 4.0)

Determination of lot acceptability: to be decided by ICRC' Quality and buyers.

Continual improvement: Improvement plan to be proposed by supplier and validated by the ICRC to eliminate the root cause of occurrence and non detection for the faced non-conformity (ies) for the upcoming purchases. Actions to be implemented by supplier within a defined time frame by default 3 months.

Penalty: 0.25% penalty of the value of the total PO per each minor non-conformity to be charged to the supplier.

Additional Information:

The Method of testing is drawn from ISO-2859-1 International Standards (table1: Sample size code letters, and table 2-A: Single sampling plans for normal inspection). The samples will be taken randomly by the buyer from the delivered items and then inspected.

The buyer can decide either to inspect the lot at ICRC QC laboratory or to use an inspection company for analysis, or both. Transport to laboratory and analysis cost for lab testing are at expense of ICRC.

The seller can contest the results of the Quality Control done at ICRC warehouses by requesting a lab testing. In this case transport to laboratory and analysis cost for lab testing are at expense of the seller.

In case the ICRC decides to hold the penalties during the improvement plan, if the faced nonconformity(ies) persist ; penalty for each non-conformity faced during the improvement plan will be applied.



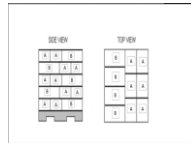
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Secondary Packaging Specifications

Document ID: TSLOG-16-86150
Document Status: Approved
Effective date: 13.07.2026
GDP related: No
Version: 9.0

Nonconformities classification: Critical: **C**; Major: **M**; Minor: **m**

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Secondary Packaging Specifications	Marking on the loaded pallets	m	Ok/Nok	4.0	Marking expected by default : Item name , Manufacturer name, PO number, Country of origin, Net weight, Gross weight, serial number, dimensions, Quantity of cartons / Pallet. One sticker per side of pallet. Wrapping shall either carry all the important information or not hide the label on the pallets. Or as per specific approved Marking.
	Loaded pallet dimension	M	Ok/Nok	2.5	Pallets shouldn't exceed 1.2m height and one stacking should be possible without damaging the goods. Palletization dimension allowed : 800mm x 1200mm (Euro pallet) or 1200mm x 1000mm (parcels not exceeding the size of the pallet).
	Stacking on pallets	m	Ok/Nok	4.0	_Cartons should be stacked on the pallets as drawing. _Maximum number of layers is 5 layers vertically, Height not more than 1.2 m. _There is no part of parcels out the boundaries of the wooden pallet and no empty space in pallet. _Strapped, shrink well, and stable. _Each Layer of parcels stacked as per diagram. 
	Loaded pallet general quality	m	Ok/Nok	4.0	The package must be sized in order to protect the goods, avoiding empty spaces between parcel on pallet. Only wooden pallets is allowed. Pallets should be treated against insects & molds. Pallets should be shrink wrapped minimum 3 times, fixing the goods to the pallet itself. Add at least two plastic straps top and down to reinforce the load. It must be possible to handle pallets with a forklift at least 5 times without damage. Ensure reinforcement on the hedges with extra layers of carton.
	Marking on the Parcel	m	Ok/Nok	4.0	Marking + Logos will be provided by the ICRC, by email in order to comply with the standards. Final marking approved by the ICRC because of specific requirements (e.g. in English + Local language as required in the PO). No brand name, neither internet address, neither any other commercial marking on cartons. Printing will be in two colours clearly readable (red and black). The following should be printed on external carton boxes : PO number, Content list & Quantity of item. Expiry date: Equal to shortest expiry date of the content. Seller's batch number. Gross Weight Humanitarian Aid-Not for sale Country of origin
	Cardboard Material	m	Ok/Nok	4.0	Corrugated type, BC Flute, minimum 5 plys (preferably recycled), brown colour
	Cardboard Material GSM	m	Measurement	4.0	635 g/m ² ± 4% (using GSM cutter when measuring)
	Parcel sealing	m	Ok/Nok	4.0	Firmly closed with Strong large adhesive tape Minimum 45 mm. Sealing in both sides Up and Down . No open parcel
	Parcel general quality	M	Ok/Nok	2.5	All items should be securely packed together in one strong parcel, preventing any damage or goods dispersion. The packaging should be strong to protect the product from Contamination, Direct sunlight. No holes, no tears, not deformed. Avoid any unnecessary sub packaging, especially the single use plastic foils or bags. When sub packaging is necessary, prefer 100% degradable materials such as paper or cardboard or starch-based plastics.
	Parcel fit for contents	M	Ok/Nok	2.5	Quantity of the item should be maintained inside the parcel in a good shape and condition. Parcel should be fit for contents, no empty spaces and not allowing the easy movement of its content.



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Secondary Packaging Specifications

Parcel content and quantities

m

Ok/Nok

4.0

Kit Code: KRELHYPA01P1S

Kit Description: HYGIENE PARCEL, standard, for 1 person/1month

List of kit content:

code	description	qty	UoM
HHYGWAP0005	WASHING POWDER, 500g, for laundry washing, hand and machine	1	pack
HHYGSHAMN250	SHAMPOO, 250 ml	1	bottle
HHYGSOAPB010	SOAP, body soap, 100g, piece	2	pcs
HHYGRAZODI01	RAZOR, disposable	2	pcs
HHYGRAZOCR07G	SHAVING CREAM, no lather, tube 70g	1	tube
HHYGORHYTP07	TOOTH PASTE, tube 75ml	1	tube
HHYGORHYTBM	TOOTH BRUSH, medium	1	pc
HHYGTOLPAPR	TOILET, paper, hygienic, roll	2	rolls

Kit Code: KRELHYPA01P1SF

Kit Description: HYGIENE PARCEL, standard with hyg. pads, 1 person/1 month

List of kit content:

code	description	qty	UoM
HHYGWAP0005	WASHING POWDER, 500g, for laundry washing, hand and machine	1	pack
HHYGSHAMN250	SHAMPOO, 250 ml	1	bottle
HHYGSOAPB010	SOAP, body soap, 100g, piece	2	pcs
HHYGRAZODI01	RAZOR, disposable	2	pcs
HHYGRAZOCR07G	SHAVING CREAM, no lather, tube 70g	1	tube
HHYGORHYTP07	TOOTH PASTE, tube 75ml	1	tube
HHYGORHYTBM	TOOTH BRUSH, medium	1	pc
HHYGTOLPAPR	TOILET, paper, hygienic, roll	2	rolls
HHYGFEPHADL	HYGIENIC PADS, disposable, large	10	pcs

Kit Code: KRELHYPA01P1B

Kit Description: HYGIENE PARCEL, basic, for 1 person/1month

List of kit content:

code	description	qty	UoM
HHYGWAP0005	WASHING POWDER, 500g, for laundry washing, hand and machine	1	pack
HHYGSOAPB010	SOAP, body soap, 100g, piece	2	pcs
HHYGRAZODI01	RAZOR, disposable	2	pcs
HHYGORHYTP07	TOOTH PASTE, tube 75ml	1	tube
HHYGORHYTBM	TOOTH BRUSH, medium	1	pc

Empty cartons

m

Ok/Nok

4.0

3% empty cartons will be supplied together with the Hygienic parcels in order to replace damaged cartons.

Kitting instructions

m

Ok/Nok

4.0

Deliveries per each order should be made of the same batch number of product each kit content except toilet paper, toothbrush, and razors. Each collection of identical batch number(s) per item shall be grouped together and assigned one separate batch number that represents the itemized batch numbers inside each kit, please refer to illustration below.

Item	Batch
Washing Powder	AA
Shampoo	BB
Body soap	CC
Razor	DD
Shaving Cream	EE
Tooth Paste	FF
Tooth Brush	GG
Toilet Paper	HH
Hygienic Pads, Disposable	II



**Kit Batch Number :
XX**

*Batch number XX represents the list of individual batch number of each item.
The above batch numbers will be mentioned on the loading list per truck or container.
Each container should contain 20 bags of 1 kg of silica gel to prevent condensation.



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Washing Powder

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Unbreakable PE or PP.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for several handlings and for the storage of the item without altering its specifications, protecting the product from Contamination, No holes, no damages.
	Bag Sealing	M	Ok/Nok	2.5	Bag with heat sealing and should guarantee no holes will occur during the handling/ transportation of the item.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the Bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions (if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date,
Item Specifications	Anionic surfactant: Sodium (Na) alkylbenzene sulphonate or equivalent (as 100 % active ingredient)	M	Measurement	2.5	Minimum 8%.
	Non-ionic surfactant: Ethoxylated fatty alcohol or equivalent (as 100 % active ingredient) counted together with soap	M	Measurement	2.5	Minimum 1%.
	Builder and water softener: Zeolite	M	Measurement	2.5	Maximum 7 %
	Co-Builder: Sodium polycarboxylate antiredeposition for mineral soil	M	Measurement	2.5	Minimum 2%.
	Co-builder and alkalinity provider: Sodium carbonate (Soda ash)	M	Measurement	2.5	Minimum 30%.
	Co-builder, Alkali and pH stabilizer: Sodium Silicates	M	Measurement	2.5	Minimum 3%.
	Anti redeposition agents for organic soil: Carboxymethyl Cellulose or PEG or PVA or PVP	M	Measurement	2.5	Minimum 1%.
	*** Active oxygen bleach, or Bleach: Sodium percarbonate or Sodium perborate	M	Measurement	2.5	7% to 9% <u>Only for Syrian orders following Syrian standard</u> : minimum 1 and maximum 2.5% when using active oxygen
	General quality	M	Ok/Nok	2.5	Homogeneous powder, no difference in colour / or smell among different samples, no foreign matters. No change on its performance and efficiency when stored in its container for 1 year over (Zero C - 40 C).



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Washing Powder

Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	Net weight	M	Measurement	2.5	500g +/-3% (1 pack).
	Colour	m	Ok/Nok	4.0	Same as Reference sample selected.
	Fragrance/ Perfume	M	Measurement	2.5	Perfume, Up to 1% Good and Acceptable Fragrance, without any disagreeable odours.
	Hardness Removal	M	Measurement	2.5	Minimum 650 PPM.
	Insoluble content in water	M	Measurement	2.5	Maximum 2%, and if Zeolite is used: maximum 7%
	Moisture	M	Measurement	2.5	Maximum 10 %
	pH	C	Measurement	0	9< pH<11 at 25°C in 1% solution
	*** NaCl	M	Measurement	2.5	<u>Only for Syria orders:</u> maximum 2%
	*** Urea	M	Measurement	2.5	<u>Only for Syria orders :</u> Not allowed
	Silicon dioxide SiO ²	M	Measurement	2.5	Minimum 2% maximum 12%.
	Total toxic heavy metals	C	Measurement	0	Maximum 0.003%. Expressed as Lead
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).
	Skin irritation	C	Ok/Nok	0	The use of washing powder does not cause skin irritation and / or skin dryness.
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mold)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	Material Safety Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



Note: The parameters shown by (***) the specific condition applies for the mentioned orders only.



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HYGIENIC PADS, disposable

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GDP related: No
Version: 9.0

Nonconformities classification: Critical: **C**; Major: **M**; Minor: **m**

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nook	2.5	The sanitary napkins should be packed in strong plastic packing, with invisible perforation in order to prevent package from bursting, sealed so as to protect them from contamination during storage and transportation.
	Package general quality	M	Ok/Nook	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and sealed, protect it from pollution. No holes, no tears.
	Bag sealing	M	Ok/Nook	2.5	The bag and individual packaging close and should guarantee no holes will occur during the handling/ transportation of the item.
	Brand name	m	Ok/Nook	4.0	Same as Reference sample selected.
	Origin/ manufacturer	m	Ok/Nook	4.0	Same as Reference sample selected.
	*** Marking on the bag	M	Ok/Nook	2.5	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use ,Batch No., Chemical composition, Net volume / weight, Production date, Expiry date. size of the product, number of pads per pack, instructions of disposal. <u>Only For Yemen Orders:</u> the number of related Yemeni standard
	Quantity	M	Ok/Nook	2.5	10 pads (1 packs of 10 pcs).
Item Specifications	General quality	M	Ok/Nook	2.5	The quality must be homogeneous and no foreign matter shall be found over the whole batch. The sanitary pad when visually examined must be free from any defects which can affect either its appearance or utility: stains, dirt, soil particles or hard lumps are not allowed. Difference in colour and size or smell among different samples are not allowed. No difference in colour and size / or smell among different samples. Free of living pathogenic.
	*** Absorbent core	M	Ok/Nook	2.5	<u>Only For Yemen and Syria orders:</u> The absorbent core should be made of cellulose bulb or from cotton (free of linen) or similar material has good absorption.
	PH	C	Measurement	0	6.0<pH< 8.0
	Net weight	M	Measurement	2.5	Minimum 5 g - Maximum 9 g Item with weight less than 5 g will be accepted if absorbency test result is OK.
	Colour	M	Ok/Nook	2.5	White colour.
	Odour	M	Ok/Nook	2.5	The sanitary Pad shall have no unpleasant odour either in dry state immediately after sampling from the packages or after wetting the sample with distilled water.
	Length	M	Measurement	2.5	Minimum 240 mm- Maximum 270 mm.
	Width without wings	M	Measurement	2.5	100 mm ± 10 mm.
	Length of absorbent core	M	Measurement	2.5	The Length of absorbent core shall be less than the total length of the pad Large: 221-260 mm
	Width Of absorbent core	M	Measurement	2.5	The width of absorbent core shall be less than the total width of the pad Large: Minimum 60 mm
	Width, with wing	M	Measurement	2.5	155 mm ± 10 mm.



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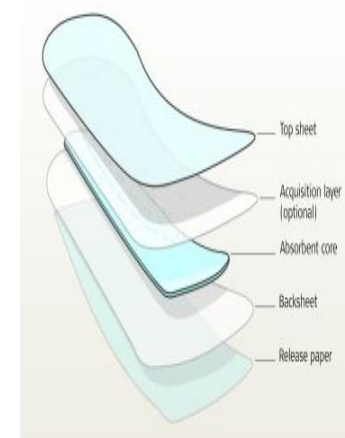
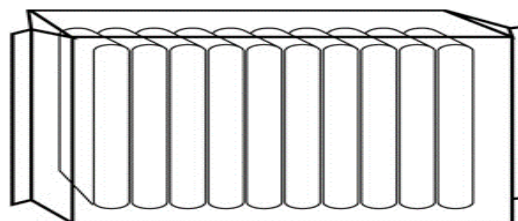
HYGIENIC PADS, disposable

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Item Specifications	Thickness	M	Measurement	2.5	3 mm ± 1mm
	Absorbency	M	Measurement	2.5	Minimum 40 ml/pad, No leakage from the sides nor the bottom. (using a solution of 0.9 %NaCL).
	Covering (Top Sheet)	M	Ok/Nook	2.5	The absorbent filler covering shall : - Be made of good quality fabric with sufficient porosity to permit meeting absorbency requirement. - Prevent the spillage of the absorbent core out of the pad at time of usage. - Cover all the absorbent core.
	Back sheet	M	Ok/Nook	2.5	The Back sheet shall be water resistant (no wetting of outer surface and no water penetration). Shall be made of Plastic like polyethylene, affixed on the back side of the pad.
	Glue areas	M	Ok/Nook	2.5	On the control table check that the glue on those areas : good quality, appearance, well distributed in these areas, no clumping glue, and no foreign matter.
	Shelf life	M	Ok/Nook	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product (colour, odour, Functionality ...) after stored under normal conditions over the declared shelf life.
	Skin irritation	C	Ok/Nook	0	The pad should not contain any dangerous substances. The use of pads does not cause skin irritation.
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mold)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nook	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



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Hair Shampoo

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Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	Unbreakable PP or PEHD or PET bottle.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Bottle sealing	M	Ok/Nok	2.5	Screw CAP hermetically sealed with flip top Or Pull/Push CAP. The CAP should firmly close and should guarantee no leakage will occur during the handling/ transportation of the item under the pressure of two stacked pallets.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the bottle	m	Ok/Nok	4.0	Clear readable marking. Language: English + local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions (if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date.
Item Specifications	General quality	M	Ok/Nok	2.5	No difference in colour or smell among different samples. Homogeneous quality no foreign matters.
	Net volume	M	Measurement	2.5	Bottle of 250 ml +/-3% 1 bottle
	Colour	M	Ok/Nok	2.5	Same as Reference sample selected.
	Fragrance/ Perfume	M	Ok/Nok	2.5	Good and Acceptable Fragrance, without any disagreeable odours.
	Anionic surfactant: Sodium lauryl ether sulphate (SLES 70%), or Ammonium lauryl ether sulphate (ALES) as a possible substitute if SLES not available	M	Measurement	2.5	12% Minimum.
	Non-ionic surfactant (Cocamidopropyl betaine or equivalent) Co-surfactant	M	Measurement	2.5	2% Minimum.
	PH	C	Measurement	0	5.0<pH<7 for 25% solution at 25C
	*** Alcohol soluble, non volatile materials (inorganic salts):	M	Measurement	2.5	Only for Syrian Orders: Maximum 7% w/w
	*** Volatile materials at 105C	M	Measurement	2.5	<u>Only for Syrian Orders</u> : Maximum 95%



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Hair Shampoo

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Item Specifications	Total Chlorides as NaCl	C	Measurement	0	Maximum 2 %.
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).
	Skin irritation	C	Ok/Nok	0	The use of Shampoo does not cause skin irritation.
	Type/ class	M	Ok/Nok	2.5	All hair type.
Microbiological	Total Aerobic Mesophilic Micro organisms (Bacteria plus yeast and mold)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014) Only For Syrian Orders ≤ 100 CFU
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	Material Safety and Technical Data Sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements.

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Caps : Pull / Push caps



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Body Soap

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Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	Bars individually packed in a water / air proof plastic or paper packing.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Bag sealing	M	Ok/Nok	2.5	Sealed from both ends, should firmly close and should guarantee no alteration of item specifications by external factors.
	Brand name	m	Ok/Nok	4.0	Same as reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as reference sample selected.
	Marking on the bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Chemical composition, Net volume / weight, Production date, Expiry date.
Item Specifications	General quality	M	Ok/Nok	2.5	No broken bars, no difference in colour and size / or smell among different samples. Homogeneous quality no foreign matters.
	Net weight	M	Measurement	2.5	Bar of 100 g +/-3% 2 bars
	Colour	M	Measurement	2.5	Same as Reference sample selected.
	pH	C	Measurement	0	5.5 < pH <11
	Fat type	C	Measurement	0	From vegetable or animal fat, not containing pork fat.
	Content of Ethanol insoluble matter	M	Measurement	2.5	Maximum 2.5 % w/w
	Content of Water insoluble matter	M	Measurement	2.5	Maximum 0.3%
	Fragrance	M	Measurement	2.5	Good and Acceptable Fragrance, acceptable smell.
	Moisture	M	Measurement	2.5	Maximum 15 %.
	Glycerol	M	Measurement	2.5	Minimum 3%.
	*** NaOH content	M	Measurement	2.5	Maximum 0.3%. Only For Yemen Orders; Free Caustic alkali: Should not be more than 0.05% w/w expressed as NaOH, and Free alkali: Maximum 0.22%w/w. expressed as NaOH



Process: QHSE Management
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Title: AQL- Hygienic Parcel Individual

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Version: 9.0

Body Soap

Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	Fatty acid	M	Measurement	2.5	Minimum 75 %.
	Salt content expressed as NaCl	M	Measurement	2.5	Maximum 0.4 %
	*** Non-saponifiable matter in fat	M	Measurement	2.5	<u>Only For Yemen orders</u> : Maximum 0.3%w/w
	*** Toxic heavy metals	M	Measurement	2.5	<u>Only For Yemen Orders</u> : Maximum 0.003% expressed as lead
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.
	Skin dryness	C	Measurement	0	The use of soap does not cause skin irritation and / or skin dryness.
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mold)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization. No change in product when stored in its original packaging at 25c for the course of its shelf life.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



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Razor

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Effective date: 13.07.2026
GDP related: No
Version: 9.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	Polypropylene bag PP when required
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and thermally sealed, protect the item from contamination. No holes tears.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Quantity per pack.
	Quantity	m	Ok/Nok	4.0	2 razors or as per contract
Item Specifications	General quality	M	Ok/Nok	2.5	No sharp edges, no impurities, homogeneous colour .The razor when visually examined shall be free from defects.
	Type	M	Measurement	2.5	Manual Blade Razor without lubrication strip
	Blade	M	Measurement	2.5	The razor consists of a twin blade, mounted in a plastic casing attached to a handle. Each razor head protected with plastic safety cover.
	Blade composition	C	Measurement	0	Stainless steel (no trace of corrosion allowed). · chrome (Cr): 12-14% · carbon (C): 0.60-0.72% · hardness: minimum 550 to 650 HV eq. 52 to 58 HRC
	Blade thickness	M	Measurement	2.5	0.08 mm ± 1%.
	Handle length	M	Measurement	2.5	85 mm ± 10 mm.
	Handle material	m	Ok/Nok	2.5	Polypropylene PP
	Total length	M	Measurement	2.5	100 mm ± 10 mm.
	Head width	M	Measurement	2.5	40 mm ± 5 mm.
	Skin irritation	C	Ok/Nok	0	The use of Razor does not cause skin irritation.
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below





ICRC

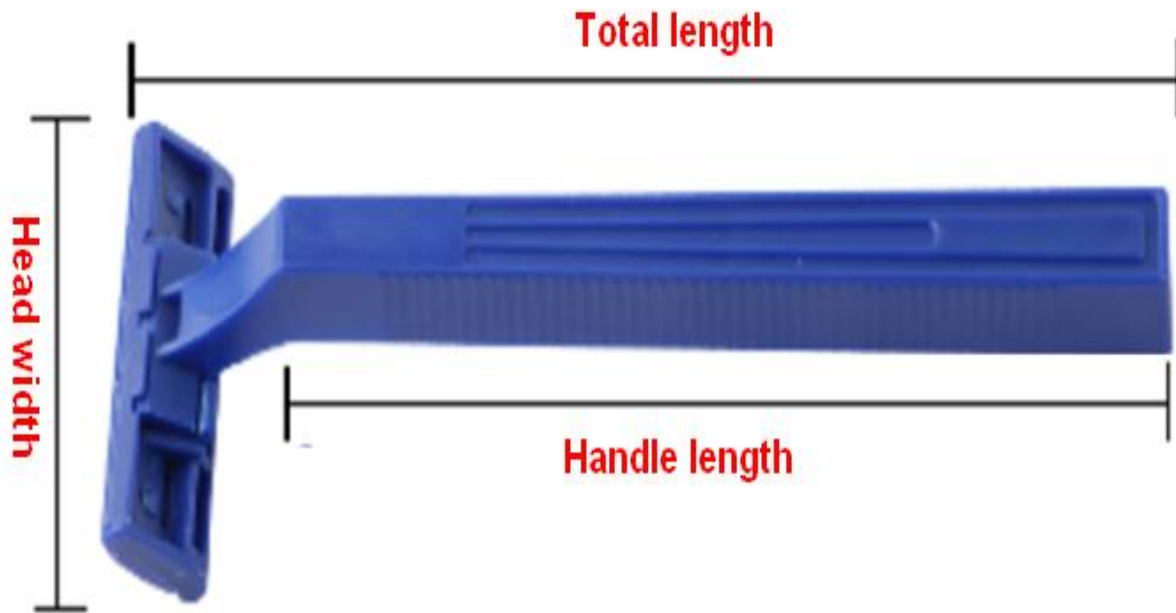
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Title: AQL- Hygienic Parcel Individual

Razor

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ICRC

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Title: AQL- Hygienic Parcel Individual

Shaving Cream (no lather)

Document ID:
Document Status:
Effective date:
GDP related:
Version:

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No
9.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	Supplied in plastic or metal tube or mix, suitable for the storage and handling of this item, protecting the product from contamination,
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Tube sealing	M	Ok/Nok	2.5	Tamper-proof sealed aluminum tube with screw cap.
	Brand name	m	Ok/Nok	4.0	Same as reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as reference sample selected.
	Marking on the tube	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions (if any), Batch No., Chemical composition, Net volume / weight, Production date, Expiry date.
Item Specifications	General quality	M	Ok/Nok	2.5	Cream, no difference in colour and appearance / or smell among different samples. Homogeneous quality no foreign matters. Free from unpleasant smells and harmful materials. The cream should leave soft touch during and after shaving. Free of Pork fat and its derivatives.
	Type	M	Ok/Nok	2.5	Shaving cream for all skin types.
	Net weight/ Net Volume	M	Measurement	2.5	70 g (or 75 ml) +/-3% 1 tube.
	Colour	M	Ok/Nok	2.5	Pearl white.
	Ash content for water insoluble matter	M	Measurement	2.5	Maximum 0.5 % calculated as w/total w on the basis of 40% fatty matter.
	Ash content for ethanol insoluble matter	C	Measurement	0	Maximum 1 % on the basis of 40% fatty matter.
	Content for ethanol (C ₂ H ₆ O)	C	Measurement	0	Maximum 0.2 %.
	Fatty acids	C	Measurement	0	Minimum 25% without lather
	*** Free fatty matter	M	Measurement	2.5	<u>Only For Yemen orders</u> : Maximum 5% expressed as stearic acid (on the basis of 40% fatty matter) when using only the stearic acid. And maximum 3% without identifying the acid type (according to GSO 1950 or ASTM D460:2014, other valid and accurate test procedure)



ICRC

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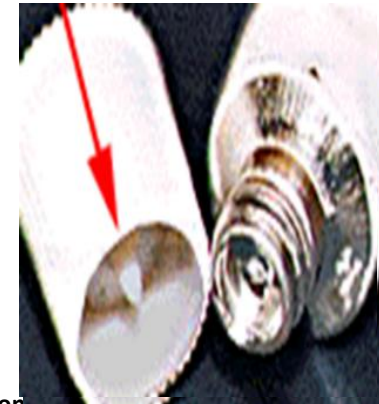
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 Version: 9.0

Shaving Cream (no lather)

Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	*** Non-saponifiable fatty matter	M	Measurement	2.5	<u>Only For Yemen Orders:</u> 3% Maximum w/w on the basis of 40% fatty matter
	Free caustic	C	Measurement	0	Free.
	Moisture	M	Measurement	2.5	Maximum 60 % tested by loss on drying at 105 C. Moisture content represents the volatile components like alcohols, water content, glycols, or humectants
	*** Water Content	M	Measurement	2.5	<u>Only For Syria Orders:</u> Maximum 40% using Dean-Stark method.
	pH	C	Measurement	0	9.5<pH<11
	Skin irritation	C	Measurement	0	Does not lead to skin irritation during or after use.
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life. No changes in product after stored it a long time (colour, odour, shape ...).
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mould)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	Material safety data sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below



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Toothpaste

Document ID: TSLOG-16-86150
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GDP related: No
Version: 9.0

Nonconformities classification: Critical: C; Major: M; Minor: m

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	Aluminum or plastic tube.
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages, protecting the product from contamination.
	Tube sealing	M	Ok/Nok	2.5	With screw cap with aluminum foil or plastic closure under the cap.
	Brand name	m	Ok/Nok	4.0	Same as reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as reference sample selected.
	Marking on the Tube	M	Ok/Nok	2.5	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Instructions to use, cautionary instructions (if any), Batch No., Chemical composition, Net volume / weight in g, Production date, Expiry date.
Item Specifications	General quality	M	Ok/Nok	2.5	Paste, no difference in colour / or smell among different samples. Homogeneous quality no foreign matters.
	Ingredients	C	Measurement	0	The paste should not include harmful material to health (colorant agents or unauthorized ingredients). Not including sucrose or any other quickly fermenting carbohydrates.
	Net weight	M	Measurement	2.5	100g (or 75 ml) +/-3% 1 Tube
	Colour	M	Ok/Nok	2.5	Same as the Reference sample selected coloring agents (in case of use): International allowed coloring agents to be used and allowed colors only
	Flavor	M	Ok/Nok	2.5	Same as Reference sample selected, and should be Matching indicated on the tube
	Anticary agent (Sodium fluoride or Sodium Mon fluorophosphate or Stannous fluoride).	C	Measurement	0	Maximum 1000 ppm Fluoride.
	Anionic + non-ionic components: sodium lauryl sulphate or equivalent	C	Measurement	0	Minimum 1%, Maximum 4%.
	Abrasive agent: calcium glycerophosphate or equivalent	C	Measurement	0	Minimum 0.040, maximum 0.060%.
	Humectant	M	Measurement	2.5	Minimum. 28% pure sorbitol or 24% pure glycerin.
	Heavy metals total concentration	C	Measurement	0	Maximum. 20ppm.



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Toothpaste

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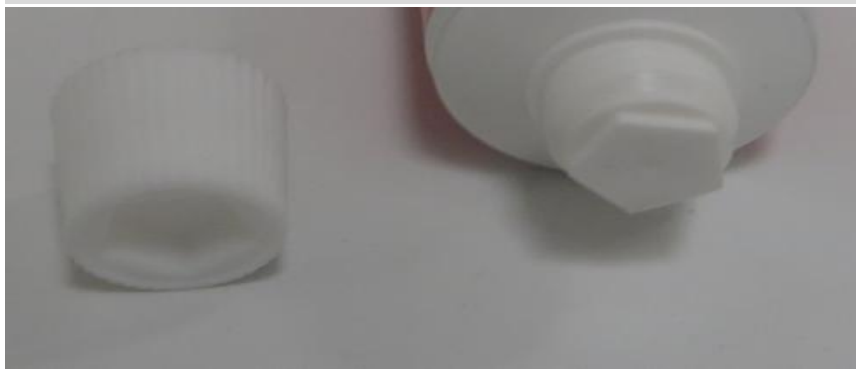
Item Specifications	Lead (Pb)	C	Measurement	0	Maximum : 5 ppm.
	Arsenic (As)	C	Measurement	0	Maximum : 2 ppm.
	pH	C	Measurement	0	5.0<pH<7.5 @23°C ±1°C
	Shelf life	M	Ok/Nok	2.5	Minimum 3 years from date of production. Upon delivery, shelf life should be minimum 80% of total shelf life.
Microbiological	Total Aerobic Mesophilic Microorganisms (Bacteria plus yeast and mold)	C	Measurement	0	≤ 1000 CFU per g or ml (ISO-17516-2014)
	Escherichia coli, Pseudomonas aeruginosa, Staphylococcus aureus and Candida albicans	C	Measurement	0	Absence in 1 g or 1 ml (ISO-17516-2014)
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.
	Material safety and technical data sheet	C	Ok/Nok	0	Material Safety Data Sheet for the product should be provided, including safety, Handling, Storage and Transportation statements. Not harmful to health, Should not include materials not allowed to be used. Not including sucrose or any other quickly fermenting carbohydrates. The paste -when pressing on the tube at 10°C- should keep going out the tube as a continuous homogeneous mass without applying extensive force. During storage under normal conditions (Away from direct sunlight, High temperature, at 101°C -301°C), the components should not separate or fermented over Product's shelf life.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below

Hermetical Seal under the cap



Screw Seal under the cap



Tube



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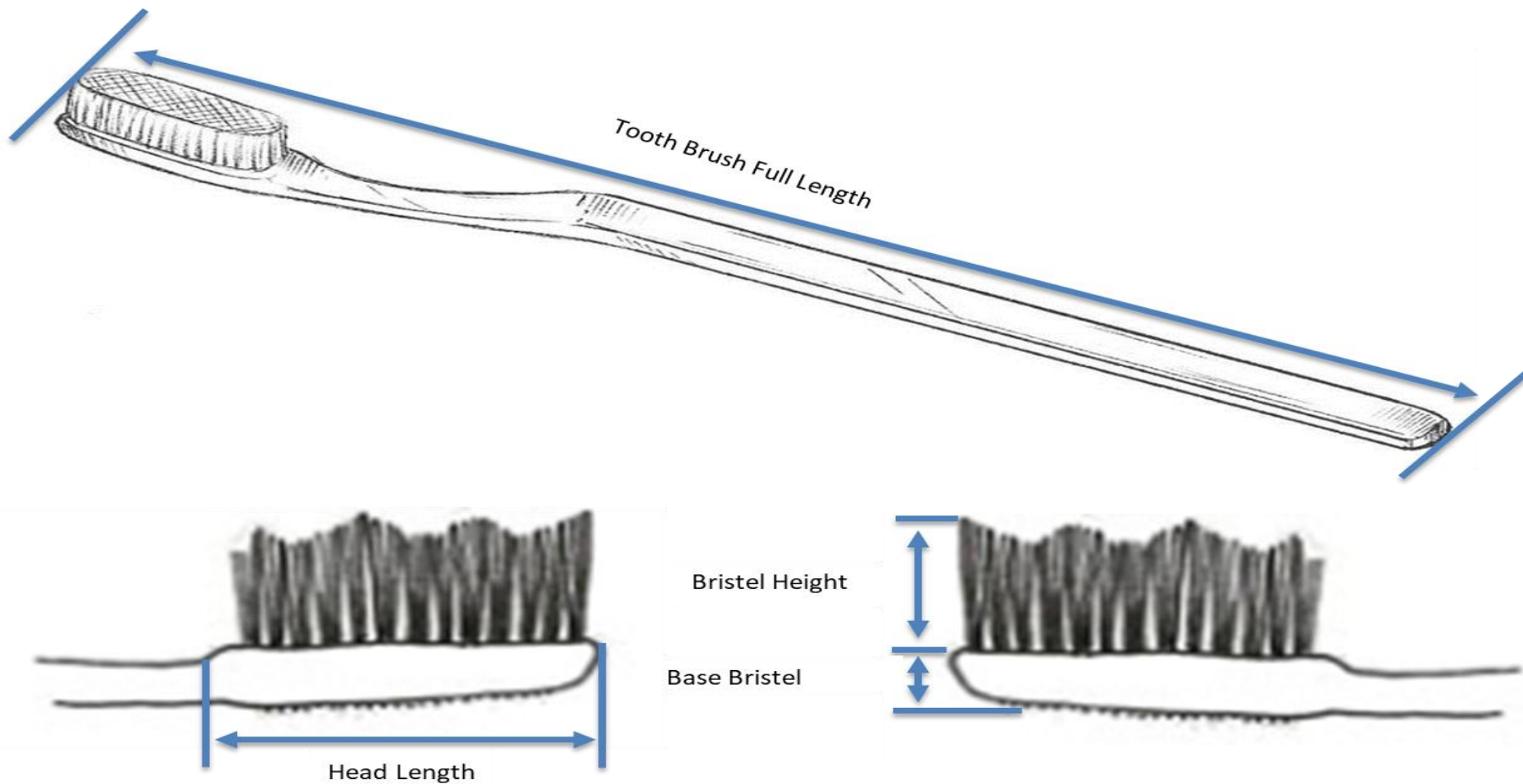
Toothbrush

Document ID: TSLOG-16-86150
Document Status: Approved
Effective date: 13.07.2026
GDP related: No
Version: 9.0

Nonconformities classification: Critical: **C**; Major: **M**; Minor: **m**

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing material	M	Ok/Nok	2.5	1 Translucent plastic or cardboard. No individual packaging allowed.
	Packaging general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. Closed and sealed, protect it from contamination. No holes tears
	Brand name	m	Ok/Nok	4.0	Same as reference sample selected.
	Origin/ manufacturer	m	Ok/Nok	4.0	Same as reference sample selected.
	Marking on the packaging	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Quantity per pack
	Quantity	m	Ok/Nok	4.0	1 Tooth brush
Item Specifications	General quality	M	Ok/Nok	2.5	No sharp edges, Homogeneous Bristles with multilevel rounded edges, no impurities, homogeneous colour. The toothbrush when visually examined shall be free from defects. Various colors.
	Head length	M	Measurement	2.5	Length 30 mm ± 2 mm
	Bristles	C	Measurement	0	Medium, made of nylon
	Bristles height	M	Measurement	2.5	Minimum 10 mm - maximum 13 mm
	Handle	M	Measurement	2.5	Ergonomic, made of 50% Polypropylene + 50% wheat straw
	Toothbrush total length	M	Measurement	2.5	180 mm ± 10mm
	Thickness for base bristle	M	Measurement	2.5	5 mm ± 1 mm
	Heavy metals	C	Measurement	0	Arsenic (As), Lead (Pb), FREE
Documents Required	Certificate of analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below





Process: QHSE Management
Category: Global
Document type: Instruction
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Title: AQL- Hygienic Parcel Individual

Toilet Paper

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GDP related: No
Version: 9.0

Nonconformities classification: Critical: **C**; Major: **M**; Minor: **m**

Items	Characteristics	Nonconformities classification	QC type	AQL	QC Inspection at ICRC warehouses and lab testing
Item packaging	Packing Material	M	Ok/Nok	2.5	Rolled and packed with plastic free individual packaging
	Package general quality	M	Ok/Nok	2.5	Strong, suitable for the storage of the item without altering its specifications. No holes, no damages.
	Bag Sealing	M	Ok/Nok	2.5	Sealed or well protected from both ends, should firmly close and should guarantee no alteration of item specifications by external factors.
	Brand name	m	Ok/Nok	4.0	Same as Reference sample selected.
	Origin / manufacturer	m	Ok/Nok	4.0	Same as Reference sample selected.
	Marking on the bag	m	Ok/Nok	4.0	Clear readable marking. Language: English + Local language as required in the PO. Marking expected: Product Name, Trade name or trademark, Manufacturer or distributor's name, Country of origin, Batch No., Quantity per pack.
Item Specifications	Material	M	Ok/Nok	2.5	Based on the contract : Made of 100% recycled paper pulp without chlorine bleach perfume-free
	Weight in gsm	M	Measurement	2.5	Minimum 23g/m2
	Number of sheets	M	Measurement	2.5	Based on the contract : Following Reference sample selected.
	Length in m	M	Measurement	2.5	Roll of 30 m minimum
	Width in mm	M	Measurement	2.5	100 mm +/- 3%
	Number of ply	M	Measurement	2.5	Minimum 2 ply
	Embossing/textured	M	Measurement	2.5	No Embossing, No textured, No print on the tissue
	Moisture	M	Measurement	2.5	Maximum 20 %.



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Toilet Paper

Nonconformities classification: Critical: C; Major: M; Minor: m

Item Specifications	Colour	M	Measurement	2.5	White
	PH	M	Measurement	2.5	Minimum 6
	General Quality	C	Measurement	0	Rolls of great softness, resistance and absorption capacity. No harmful chemicals, eco-friendly---No dust and free of powder---Strong water absorption, rapid dissolving, flushable
	Organoleptic	C	Measurement	0	No trace of mold , moisture , No flavor content, soft, smooth and comfortable for using
Documents Required	Certificate of Analysis	C	Ok/Nok	0	Valid certificate of analysis for each lot established by a third party independent and accredited laboratory showing compliance with the specified chemical composition, biological analysis and Fit For human utilization.

Item illustrative pictures: The below attached pictures are to Clarify how the item looks, the actual item may slightly differs than the pictures below

