

Regional Information analyst – Asia and the Pacific

Are you a top-tier information professional looking to taking your career to the next level? If yes, you are the person we are looking for, join our team and make a difference!

What we do

The International Committee of the Red Cross (ICRC) works worldwide to provide humanitarian assistance to people affected by conflict and armed violence. We take action in response to emergencies and at the same time promote respect for international humanitarian law. We are an independent and neutral organization, and our mandate stems essentially from the Geneva Conventions of 1949. We work closely with National Red Cross and Red Crescent Societies and with their International Federation in order to ensure a concerted, rational and rapid humanitarian response to the needs of the victims of armed conflict or any other situation of internal violence. We direct and coordinate the international activities conducted in these situations.

Purpose of the post

The Trends, Reputation, Analysis and Knowledge (TRAK) team is strongly connected to security, emergency and global risks situations, providing quality and timely analysis of open source information to support and facilitate decision-making for crisis response and risk anticipation & mitigation. TRAK is growing and is looking for information analysts based in regional hubs who will be part of TRAK's global network.

The Regional Information analyst based in Bangkok closely collaborates with the regional management team and the regional resource network (RRN) to provide concrete information analyses, reports and insights on issues, events and trends reported on in open sources and which might have an impact on ICRC operations, acceptance and security in the region. They use their regional expertise, knowledge of contexts and languages to assess the quality of information gathered, and to make sense of the information and data captured while bridging it with internal knowledge.

By looking for facts, assessing and validating the credibility of information and sources, the information analyst provides an objective complementary reading of conflict and violent environments and therefore contributes to reinforcing the ICRC identity of a neutral and independent humanitarian (NIHA) actor in the region.

Main duties and responsibilities

Using information and data from a wide range of open sources, the information analyst:

- Collaborates closely with the regional team, the regional resource network (RRN) and Communications and supports the implementation of the regional strategic framework by writing contextualized and targeted information analyses on operational and strategic themes and trends.
- Anticipates information needs and proposes sustainable information analysis services. Makes valuable contribution to information by assessing the veracity or quality of its sources, connecting the dots, curating and summarizing key content, adding political reading and contextual knowledge and making recommendations.

- Carries out tailored in-depth research and gives input to the analysis (quantitative and qualitative) on specific thematic issues. Identifies existing and emerging influential online voices and networks and opportunities to engage with them.
- Monitors and alerts at an early stage on issues and risks that can potentially impact ICRC operations, security and/or reputation in the region and shares an early reading.
- In times of crisis and emergencies, actively supports colleagues involved in crisis response mechanisms at HQ and in concerned delegations through monitoring and analysis, with a focus on security, protection and reputation, as well as regional dynamics & geopolitics. This also includes providing ad hoc environmental scanning (ES) support for short durations to delegations on special request.
- Closely collaborates with other subject matter specialists (protection, global affairs, assistance, communication...) and the data analytics working group, for the establishment of a regional transversal and complementary approach to data and information; to better use and bridge internal and external sources and information.
- Owns the response to information analysis requests requiring regional & contextualized information analysis (assigned through TRAK's information request management system)
- Participates and contributes to transversal and multidisciplinary working groups in the region by combining regional expertise with qualitative analysis of open source information. Acts as a reference in verified sources of information and data quality for open source data projects.
- Participates in coordinated research efforts with the TRAK analysts based in Geneva, Belgrade, Nairobi, Brasilia, Amman and Dakar and with a worldwide network of regional / local contributors.
- Ensures optimum information sharing among environmental scanning (ES) officers in the region and other members of the network; Coordinates, organizes and feeds Ginkgo's spaces that are relevant to the region
- Supports in coordinating with local external information analysis service providers (think tanks, NGOs, media, universities...) and identify relevant sources and events (thematic webinars, panel discussions, reports...)
- Implements TRAK processes and standard methodologies on (crisis) information analysis and coordinates the dissemination and collective monitoring efforts of among ES officers and information analysts in the region;
- Follows data privacy rules of the organization, and other guidelines and procedures in place.

Education & professional experience required

- University degree in communication, journalism, political science, conflict studies, international relations or other relevant fields.
- 10+ years of overall professional experience. At least 3-5 years in monitoring and analyzing open source information to support decision making, including & preferably in the humanitarian field
- Excellent digital literacy: MS Word, Excel and PowerPoint essential, knowledge of data visualization tools an asset.
- Excellent communication skills in English, including the ability to present research findings and analysis in written form
- Proficiency in Chinese and other languages of the region is a strong asset.

Desired profile and skills

- Excellent web-based research skills; proven experience navigating (media) monitoring tools, search engines and social listening platforms.
- Ability to analyze and articulate complex issues and formulate recommendations based on available information.
- Solid knowledge of the regional media and social media landscape.
- Strong understanding of geopolitics, socio-economic issues and conflict studies in the region
- Autonomous & proactive teammate.
- Attention to detail, analytical rigour, and impartiality.
- Strong interpersonal and collaborative skills, including an ability to work in a multicultural environment and part of a remote network.
- Genuine interest in neutral humanitarian action.

Our offer

- Dynamic and challenging opportunity for humanitarian purpose and in an international environment;
- Initial 1-year employment contract with possibility of renewal;
- Competitive salary with benefits.
- Type of contract: Full-time local contract based in Bangkok, Thailand

How to apply

Applications accompanied by the usual documents (CV, motivation letter including references details, copies of certificates and diplomas as well as current and expected remuneration) should be submitted the latest by 28th February 2022 to the following email address ktanyasatheanwong@icrc.org indicating in the subject line the job title.

Only shortlisted candidates will be contacted.

The ICRC values diversity and is committed to creating an inclusive environment. We welcome applications from all people.